

## CABLE TV

**CABLE TV PROGRAMMING SERVICES**

Limited Basic (channels 2-27, 95)	\$12.45
Expanded Basic (channels 28-84) <sup>†</sup>	\$31.10
Standard Plus (Limited + Expanded)	\$43.55

**DIGITAL PROGRAMMING TIERS**

Digital Element	\$2.95
Digital Silver (requires Digital Element)	\$4.95
Digital Gold (requires Digital Element & Silver)	\$2.95
HD Programming Tier	FREE

**DIGITAL PREMIUM PACKAGES<sup>††</sup>**

Digital EnhancedPak (all tiers +1 premium)	\$22.95
Digital UltraPak (all tiers +2 premiums)	\$32.95
Digital OptimaPak (all tiers +4 premiums)	\$47.95

**A-LA-CARTE PREMIUM SERVICES**

HBO	\$12.95
Cinemax	\$12.95
Showtime Unlimited	\$12.95
Starz! Super Pak	\$12.95

TV Globo	\$19.95
DVR Service	\$9.95
TiVo Service	\$9.95

**EQUIPMENT RENTAL**

First Analog Receiver w/ Remote	FREE
First Digital Receiver w/ Remote	\$5.15
Additional Analog Receiver w/ Remote	\$3.10
Additional Digital Receiver w/ Remote	\$5.15
HD Receiver	\$5.15
DVR Receiver (HD capable)	\$5.15
TiVo	\$5.15

**CABLE TV SERVICE FEES**

Installation (new wiring/outlet)	\$55.95
Installation (existing wiring/outlet)	\$29.95
Transfer of existing service to new address	\$26.00
Additional Outlet (same day as installation)	\$25.95
Additional Outlet (return visit)	\$30.95
Digital Cable Upgrade (visit)	\$29.95
HD Installation (return visit)	\$49.95
Additional HD (same visit)	\$30.95
Additional HD (return visit)	\$49.95
Change of Service (visit)	\$25/ half-hr.
Change of Service (by office staff)	\$11.00
Service Visits (unrelated to cable plant or signal delivery)	\$25/ half-hr.
Repair	\$25/ half-hr.
Equipment Pickup	\$25.00
Unreturned/Damaged Analog Receiver	\$175.00
Unreturned/Damaged Digital Receiver	\$250.00
Unreturned/Damaged HD or DVR Receiver	\$500.00
Unreturned/Damaged Remote	\$15.00

**HIGH-SPEED INTERNET<sup>\*</sup>****RESIDENTIAL HIGH-SPEED INTERNET SERVICES**

*\$10 discount available on all residential Internet tiers when combined with Standard Plus Cable TV.*

Econo High-Speed Internet 512/512 Kbps	\$26.95
Ultra High-Speed Internet 6/2 Mbps	\$41.95

Modem Rental	\$9.95
Static IP Monthly Fee (Ultra only)	\$6.95

**BUSINESS HIGH-SPEED INTERNET SERVICES**

*All business Internet tiers include one monthly modem rental.*

Econo Business High-Speed Internet 1/1 Mbps	\$49.95
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Ultra Business High-Speed Internet 4/2 Mbps	\$74.95
<i>\$10 discount available when combined with Standard Plus Cable TV. Includes static IP.</i>	
Optima Business High-Speed Internet 6/2 Mbps	\$140.00
<i>\$20 discount available when combined with Standard Plus Cable TV. Includes static IP.</i>	

Additional Static IP (Ultra & Optima only)	\$9.95
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**HIGH-SPEED INTERNET SERVICE FEES**

Installation	\$59.95
Modem Purchase	\$79.95
Modem Purchase (over 4 payments)	\$21.00
Unreturned/Damaged Rental Modem	\$79.95
Static IP Setup (Ultra & Optima only)	\$35.00

**MISC. CHARGES & FEES**

Returned Check Fee	\$25.00
Collection Fee	\$30.00
Reactivation Fee (by phone service rep.)	\$15.00
Reconnection Fee (by field service tech)	\$30.00
Field Collection Fee	\$15.00
Service Assurance Plan	\$3.95
Name Change	\$5.00
Credit Card Denial	\$10.00



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<sup>\*</sup> Compatible cable modem required to receive optimal speeds. Many factors affect network speed. Actual speeds will vary and are not guaranteed.

<sup>††</sup> Eligible premiums include HBO, Cinemax, Showtime Unlimited, and Starz! Super Pak.